



## FLORIDA ENDERMOLOGIE® TRAINING FAQ

Endo-Systems, LLC is the exclusive U.S. distributor and Training Headquarters for LPG® endermologie® products in the U.S.

**Address:** 2966 NW 60<sup>th</sup> Street, Fort Lauderdale, FL 33309.

**Phone:** (954) 636-3000 ext. 2895

**Parking:** Free parking is available at our center.

**Lunch:** Lunch is provided at no additional charge, and delivered to the Training Center.

**Hotels:** The **Courtyard by Marriott** is located 0.5 miles away from our training facility, at 2440 W Cypress Creek Rd, Fort Lauderdale, FL 33309. Their number is 954-772-7770. They provide free shuttle service within a 5-mile radius. Please check with the hotel directly for details and availability. Please ask for Deron Haller at 954-315-9055, or email him at [FtLauderdaleDOS@ih-corp.com](mailto:FtLauderdaleDOS@ih-corp.com). You may also explore other hotels in the area, or **Airbnb** options if you wish.

**Airports:** **Fort Lauderdale-Hollywood International Airport** is approximately 16 miles away, about 25 minutes (more with traffic).

**Directions to Endo-Systems from Fort Lauderdale airport:** Exit the airport and follow the signs leading to I-595 West / I-95. Merge onto I-595 West toward I-95. Take I-95 North exit 10A toward West Palm Beach. Continue on I-95 N and take exit 33B toward West Cypress Creek Road. Turn left on NW 31<sup>st</sup> Ave. Take the first left onto NW 60<sup>th</sup> St. Endo-Systems is on the right.

**Miami International Airport** is approximately 37 miles away, about 55 minutes (more with traffic).

**Directions to Endo-Systems from Miami airport:** Exit the airport and take the ramp to FL-112 East. Merge onto FL-953 North/Le Jeune Rd. Merge onto FL-112 E toward I-95/Miami Beach/ Fort Lauderdale. Merge onto I-95 North toward Fort Lauderdale/Orlando. Continue on I-95 N and take exit 33B toward West Cypress Creek Road. Turn left on NW 31<sup>st</sup> Ave. Take the first left onto NW 60<sup>th</sup> St. Endo-Systems is on the right.

## FREQUENTLY ASKED QUESTIONS [FAQ]

### **Q. What is the Florida endermologie® Training Center?**

A. It is the exclusive LPG® endermologie® Training Center in the United States. We offer a wide variety of training programs to ensure you get the best quality results with your LPG® equipment.

### **Q. Do I really need LPG® training?**

A. Yes, each equipment operator must be certified by LPG® to perform the endermologie® treatments. Proper training ensures the best possible results, which leads to client referrals and increased profits. All authorized LPG® trainers are certified by the top training directors from LPG® in France, and master the latest techniques and protocols. LPG® trainers have years of experience in the spa and healthcare industries, and are committed to your success.

### **Q. I am new to endermologie®. How do I market my endermologie® treatments and devices?**

A. In order to advertise endermologie® treatments and or use LPG® images, logos, videos, and any other works or property of LPG® in any way, one would need to obtain a Trademark Agreement. We offer Trademark Agreements at no charge provided you have successfully completed an authorized LPG® Training class. If you have attended a class in the past, please send us a copy of your certificate and we will send you a Trademark Agreement. If you need Marketing assistance, we can help! Call us to learn more about the Endo-Systems Marketing Plan. We have an expert team to help you roll out your new business, generate leads and increase brand awareness and dominate your local market. We also provide Media Kits and Training if you are undertaking your own Marketing/ Publicity campaigns.

### **Q. Where is the Florida endermologie® Training Center located?**

A. We are located within Endo-Systems, LLC, the official U.S. distributor for LPG® equipment. Our address is 2966 NW 60<sup>th</sup> St, Fort Lauderdale, FL 33309.

### **Q. How long are the training courses?**

A. Trainings are between 1-3 days (depending on your machine model and type of training course), from 9:30 a.m. to 5:30 p.m.

**\*Note:** Please do **NOT** book early flights out on the last day of training. We understand your need to return to your business, and therefore have designed intensive trainings to maximize your learning in the shortest time possible. We cannot certify you if you do not complete the full course.

### **Q. What are the costs involved in training?**

A. New machine purchases include free training for up to 3 people when attending at either the Florida or California training sites. In addition, Endo-Systems, LLC provides lunch, beverages, snacks, and all training supplies. For all other trainings not involving a new machine purchase, please visit [www.endosystems.us/courses](http://www.endosystems.us/courses) or email [Ltrofa@endosystems.us](mailto:Ltrofa@endosystems.us) for course descriptions and pricing information.

**Q. What are the registration, payment, and cancellation policies?**

A. Full payment must be received no less than 5 business days before the start of the course in order to be registered and confirmed in a course. Registration is not allowed without payment. No refunds are given on training. Training dates can be changed or rescheduled, space permitting, with notice of 5 or more business days. Notice of cancellation with less than 5 business days will result in forfeiture of payment. All training requests will receive an email response from the Training Department with training information. Class size is limited to ensure optimal practice time, individualized training, Q&A, and feedback. Please do not book flights until your space in the course is confirmed. Trainings are conducted from 9:30 a.m. to 5:30 p.m. Please do not book early flights to return home. We cannot certify those who do not attend the entire course. On-site trainings (at the client's business) incur additional charges, and have limitations as to how many trainees are allowed per machine, per day. Payment must be received 3 weeks in advance of the training dates. Please contact the Training Department at 954-636-3000 ext. 2895 or email [Ltrofa@endosystems.us](mailto:Ltrofa@endosystems.us) with additional questions.

**Q. Can you recommend any hotels?**

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**Q. Are meals provided?**

A. At our Florida Training Center, Endo-Systems provides lunch, snacks, bottled water, coffee and tea. You may bring your own food items if you wish.

**Q. Is there a minimum requirement of trainees to attend a course?**

A. Hands-on practical time is an important component of the course and trainees will practice on each other. We recommend that at least 2 people from the same practice/office attend together, although we do realize that sometimes only one person from an office can attend. In this case, we will pair you up with another trainee. To protect the proprietary rights of those paying for the course, trainees may not bring in their own models to practice on, and no one is allowed to audit the courses.

**Q. What do I need to wear/bring?**

A. Please dress comfortably. You may want to bring a sweater in case you get cold from air-conditioning. We provide training manuals, Endermowear, and all other training materials. If you have any special requirements, please notify us in advance at (954) 636-3000 ext. 2895, or toll free (866) 374-9401.

**Q. Are cell phones allowed in training?**

A. Cell phone use is restricted during training as it is disruptive. Phones may be used during breaks and in emergencies. We will allot time for you to check in on Social Media, share photos and participate in our Social Media Contest.

**Q. What is in the area of the Endo-Systems Florida Training Center?**

A. We are located in north Fort Lauderdale, next to the Fort Lauderdale Executive Airport. The beaches and attractions of Lauderdale-by-the-Sea are only 6.5 miles away, and Fort Lauderdale Beach is 10 miles away. We are a short distance to downtown Fort Lauderdale, restaurants, and the Port Everglades Cruise Port.

**Q. Do you provide Onsite Training?**

A. Yes, although we strongly recommend immersing yourself in the full LPG<sup>®</sup> experience at one of our Training Centers, we do offer Onsite Training Courses at your place of business for your convenience. For more information, please email [Ltrofa@endosystems.us](mailto:Ltrofa@endosystems.us) or call us at (954) 636-3000 ext. 2895 for details. We do have requirements for Onsite Training Courses. A minimum of 2 and maximum of 3 people may be trained per machine. This is to ensure sufficient hands-on practice. All trainees **must** be present for the duration of the training. It is not acceptable for trainees to be in and out of class to answer phones, provide client services, or attend to other business. We cannot certify trainees who do not attend the entire course.

**Q. I bought my machine from somewhere other than an official LPG<sup>®</sup> distributor, and was not aware that certified training is available and required. What do I do?**

A. Contact Endo-Systems, LLC at 866-374-9401. We are happy to provide you with authorized training and a trademark agreement. Without it, you will not have the right to use LPG<sup>®</sup> logos, trademarks, copyrights, etc. in any way. The agreement provides valuable access to marketing support, technical support, and consumables. Without certified training and a trademark agreement, you will not be referenced on our Center Locator Map, which is hosted on LPG's website. Proper authorized training will ensure you are providing the best results to your clients and will increase your profit margin. We are committed to your success.

**Q. What if I've already been trained?**

A. If you have been trained and certified by an authorized LPG<sup>®</sup> training facility in the past, then you are eligible to take updated and advanced courses on the latest aesthetic techniques. We will provide you with the knowledge and confidence to take your endermologie<sup>®</sup> practice to the next level, and increase your clientele, client success, and business profits. We also have advanced trainings in endermotherapie<sup>™</sup> / endermosport<sup>™</sup> for qualified licensed healthcare professionals; and endermologie Expert Techniques for those certified and practicing at least 6 months. If you do not have authorized LPG<sup>®</sup> training and certification, you are not providing the best possible results.

**Questions?**

Please contact us at (954) 636-3000, or toll free (866) 374-9401 about learning the latest endermologie<sup>®</sup> techniques available. We look forward to meeting you!